



Returns Form

For a replacement or a refund, please complete the form below and send the item back to us within 7 days (address at the bottom of the page). Items must be unworn, in the condition in which they were sold, and with all original labels and swing tags attached. PLEASE ENCLOSE A COPY OF YOUR ORIGINAL INVOICE

We cannot accept responsibility for loss or damage to returned goods while in transit. We therefore recommend using a trackable and insurable postal service.

You've made a mistake

You've sent me the wrong item

You've sent me the wrong size

The item is faulty

please give details

I'd like a replacement (stock permitting)
(return postage costs will be refunded)

I'd like a refund
(all postage costs will be refunded)

I've made a mistake

I've changed my mind

I ordered the wrong size*

They were an unwanted gift

*Why not request an alternative size? Postage is FREE on replacement items

Please enter an alternative UK size

I'd like a replacement (stock permitting)
(return postage costs will not be refunded)

I'd like a refund
(postage costs will not be refunded)